Tippecanoe County, Indiana Transition Plan

Original Date 11/30/2012

Updated December 2013

Updated January 2015

Updated April 2018

Updated October 2021

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Tippecanoe County ADA Transition Plan

Tippecanoe County Government, 20 N. 3rd St., Lafayette, IN 47901

Introduction

The Americans with Disabilities Act (ADA) is a civil rights law that protects individuals with disabilities. This law provides equal access for individuals with disabilities in employment, public accommodations, transportation, state and local government services and telecommunications. There are five titles to the ADA and many requirements, regulations, & guidelines under the ADA law. Tippecanoe County is considered an ADA Title II entity. Under Title II and Title III of the ADA regulations, law prohibits public entities, such as any Tippecanoe County facility, from discriminating against or excluding a person access to programs, services, or activities on the basis of disability. We must ensure that the following issues are compliant with ADA Title II and accessible to people with disabilities:

- All services and programs offered by the entity
- All aspects of the employment relationship
- Government services carried out by contractors/partners/grant recipients
- Activities of local legislative and judicial branches

In other words, no qualified individual with a disability can be excluded from participation in or denied benefit from services, programs or activities of a public entity.

Five Titles of the ADA

Title I

Equal Employment Opportunity for individuals with disabilities

This title is designed to remove barriers that would deny qualified individuals with disabilities access to the same employment opportunities and benefits available to others without disabilities. Employers must reasonably accommodate the disabilities of qualified applicants or employees, unless an undue hardship would result.

Title II

Nondiscrimination on the basis of disability in State and Local Government Services

This title prohibits discrimination on the basis of disability by public entities. The public entity is required to provide access to programs, services and activities provided by the state or local government, when viewed in their entirety.

Title III

Nondiscrimination on the basis of disability by Public Accommodations and in Commercial Facilities

This title prohibits discrimination on the basis of disability by private entities in places of public accommodation. Examples include hotels, restaurants, golf courses, private schools, day care centers, health clubs, etc.

Title IV

Telecommunications

This title requires telephone companies to have developed interstate and intrastate telephone relay services in every state.

Title V

Miscellaneous Provisions

The final title contains a variety of provisions relating to the ADA as a whole, including its relationship to other laws and its impact on insurance providers and benefits.

Application of the ADA to Tippecanoe County

Tippecanoe County is covered under ADA, Title I Employment, and Title II, programs, services and activities. The ADA requires the County to make all its programs, services and activities readily accessible to and useable by qualified persons with disabilities when the programs, services and activities are viewed in their entirety. The Self Evaluation and Transition Plan are cornerstones to ensuring and documenting the County's effort to create and maintain inclusion as mandated by the ADA.

This document will guide the planning and implementation of necessary programs and facility modifications over the next several years. The ADA Self-Evaluation and Transition Plan update is significant in that it establishes the County's ongoing commitment to the development and maintenance of policies, programs and facilities that includes all citizens. The final product is a working document to be modified as all barriers are removed and/or alterations are made.

Program Location & Staffing:

ADA Coordinator

Paula Bennett

Commissioners' Assistant

Tippecanoe County ADA Coordinator

Tippecanoe County Office Building

20 N 3rd Street

Lafayette, IN 47901 Phone:

(765) 423-9215

Fax: (765) 423-9196

plbennett@tippecanoe.in.gov

Additional Tippecanoe County Staff information is available at www.tippecanoe.in.gov under the **Staff Directory** tab.

ADA Project Team

The ADA Project Team was originally formed in 2011. The team meets routinely to discuss and make decisions regarding ADA compliance and the County's Transition Plan. The ADA laws require state and local governments to make their goods, services, and/or facilities accessible to citizens, customers and employees with disabilities. The ADA Project Team seeks to make this a reality in Tippecanoe County.

The establishment of the ADA Project Team is outlined in Amended Ordinance No. 2021-27-CM, § 31.401

§ 31.401 ADA PROJECT TEAM; ESTABLISHMENT; MEMBERS.

- (A) There is hereby created an Americans with Disabilities Act Project Team which shall consist of the following persons appointed by the Board of Commissioners:
 - 1. One member of the Board of County Commissioners;
 - 2. One member of the County Council;
 - 3. The Executive Director of the Tippecanoe County Highway Department;
 - 4. The Tippecanoe County Human Resources Director;
 - 5. The Commissioners Assistant appointed pursuant to County Code Section 30.05;
 - 6. The Maintenance Director of Tippecanoe County

- (B) Each member shall be appointed for a term of one year commencing on January 1 of each year and shall serve until his or her successor is appointed and qualified.
- (C) The Americans with Disabilities Act Project Team shall be an advisory body that will meet as required and make written recommendations to the Board of County Commissioners regarding the design, construction, alteration or operation of Tippecanoe County facilities and their accessibility and usability by individuals with disabilities, in accordance with the Americans with Disabilities Act of 1990 ADA and such other duties as may be assigned by the Board of Commissioners.
- (D) The Board of Commissioners shall annually appoint one member of the ADA Project Team to serve as the ADA Coordinator for the county.

The following members currently make up the ADA Project Team:

- 1. Tracy A. Brown Board of County Commissioners
- 2. Ben Murray County Council
- 3. Stewart Kline Executive Director, Tippecanoe County Highway Department
- 4. Shirley M. Mennen Tippecanoe County Human Resources Director
- 5. Paula Bennett Commissioner's Assistant / ADA Coordinator
- 6. Tony Dildine Executive Director, Tippecanoe County Maintenance

Tippecanoe County's Notice of Non-Discrimination Policy & Grievance Procedure

Link to:

- Non-Discrimination Policy
- Grievance Procedure
- Complaint Form

ADA Compliance Self Evaluations:

The Title II ADA Self-Evaluation Requirements can be divided into two major categories;

- Administrative Requirements
- Requirements of Access to Programs, Services and Activities.

A summary of findings for these categories is listed in the ADA Self-Evaluation Reports listed at the end of this report.

Administrative Requirements Findings:

- The County has appointed an *ADA Coordinator* to address compliance issues. The ADA Coordinator will act as a liaison between the County and persons with disabilities in the community.
- The *Transition Plan* should be examined by persons with disabilities, adopted and implemented. It will be substantial evidence of the County's good faith efforts to comply with ADA's Title II mandates.
- ADA Consultants of Indiana, LLC initially conducted the accessibility assessments of County facilities which resulted in the first phase of the mandated Transition Plan. It is designed to address physical access barriers within high priority County facilities.
 Completed evaluations have been included as appendices to this report. Updates have been noted as/when completed.
- The Tippecanoe County Parks Department conducts its own self evaluations and will be responsible for implementing its own Transition Plan. Additional appendices may be added asremaining evaluations are completed.
- The County has also completed their own Sidewalk and Curb Ramp Inventory, and updated appendices are included in this report. Additional appendices will be added as remaining evaluations are completed.
- The existing *Grievance Procedure* appears in the County's current Transition Plan. It is recommended that all Tippecanoe County staff be aware of and understand this *Grievance Procedure*.
- A Notice of ADA Compliance exists. Besides being posted in all common public areas within county offices, and in all County Facilities, it is recommended that the Notice be included with job applications, posted on the Tippecanoe County Government website and social media pages. It is included in all County handbooks, referenced on agendas for open public meetings, and it is published as a legal notice semi-annually in local newspapers, as well as included in all advertisements to the public. All Tippecanoe County staff needs to be aware of and understand this Notice.

Requirements of Access to Programs, Services and Activities Findings: The U.S. Department of Justice (USDOJ) serves as the primary enforcement agency for the ADA and has suggested 13 points of program access for the Self Evaluation review. These 13 points and administrative requirements were used to set the scope of the review for Tippecanoe County.

1. Transition Plan – The Transition Plan is updated as a part of this continuing project. The completed working Transition Plan will consist of a list of barriers within the physical environment, and a statement of method(s) for removal of barriers. The County will continue to implement barrier removal by scheduling and funding projects based on available funds and the disproportioned undue burden ratio until they have reached full compliance and all barriers have been removed. The Plan names the ADA Coordinator who is responsible for the Transition Plan implementation.

See also the **Self Evaluation** portion of this document for reports regarding barrier removal.

Original Date: November 30, 2012

Updated: December 2013

Updated: January 2015

Updated: April 2018

Updated: October 2021

2. Program Access - ADA Coordinator(s) and Department Heads will perform a self-evaluation to identify any program eligibility requirements that would limit or exclude or tend to limit the participation of qualified persons with disabilities. Tippecanoe County will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy and benefit from all of its programs, services, and activities. This means that policies and or procedures will be modified or adapted, as long as it is reasonable, to ensure inclusion, service, or eliminate barriers.

See also the **Self Evaluation** portion of this document regarding this point of view.

Programs, Services and Activities evaluations have been conducted in county departments on an ongoing basis since 2012. These Self Evaluations are scheduled to continue until ALL county Departments have been evaluated and reports of findings are completed.

3. Effective Communication — Tippecanoe County Government will generally, upon request, provide appropriate auxiliary aids and services; including the exchange of notes. Telecommunication devices for the deaf (TDD's) (also called text telephones (TT's) or teletypewriters (TTY's)) leading to effective communication for qualified persons with disabilities so they can participate equally in County programs, services, and activities.

Updated January 2015: A new Effective Communication Policy, in conjunction with an Auxiliary Aids and Services Policy, had been developed for Tippecanoe County.

Updated November 2017: updated the Effective Communication Policy, to also include a Limited English Proficiency plan, and identified a preferred LEP service provider: Luna Language Services.

Updated October 2020 - implemented a specific <u>Language Access Plan</u> for the Tippecanoe County Courthouse:

These updated policies have been implemented and shared with all staff in each department.

Auxiliary Aids and Services - An assessment of any existing auxiliary aids and services was conducted Winter 2013.

Updated January 2015: A new Auxiliary Aids and Services Policy, in conjunction with Effective Communication Policy, has been developed for Tippecanoe County. It should also include a list of aids currently available and a list of local resources. This will also be addressed in each new hire orientation session.

Updated 2020/2021 – Due partly to the SARS-Covid19 pandemic, improvements and updates were made to A/V technology throughout County Government, including secure virtual and livestream hybrid technology in the courthouse, jail and county office buildings.

4. *Emergency Preparedness* - One of the most important roles of local government is to protect their citizens from harm, including helping people prepare for and respond to emergencies. Making local government emergency preparedness and response programs accessible to people with disabilities is a critical part of Tippecanoe County's responsibility. An assessment will be made regarding the current plans and ADA Consultants and Coordinators will provide training regarding this issue.

August 2013: Training has been provided to TEMA (Tippecanoe County Emergency Management Agency) for helping people prepare for and respond to emergencies. In addition to the training, information on how to make local government emergency preparedness and response programs accessible to people with disabilities was provided to TEMA and a representative from the County local American Red Cross.

November 2017 - Certified American Sign Language interpreters are to be used to effectively communicate information on public health emergencies to members of the community.

5. Language Sensitivity - The United States Department of Justice (USDOJ) suggests an examination of the manner in which persons with disabilities are portrayed in County publications. Some words and phrases used by individuals may be perceived as insensitive by people with disabilities. Language sensitivity, defined as the use of respectful,

supportive, and kind words with consideration for a person's situation and/or disability.

Information concerning "person first language" is preferred, and a list of terms that may be offensive to some persons with disabilities such as "mental retardation", "victim of", "wheelchair bound", or "handicapped" is unsuitable. An assessment of current literature produced by the County will be conducted regarding Language Sensitivity.

January 2015: Updated additional important information regarding Language Sensitivity as cutlined in the, <u>Disability Rights Guide</u>, that is available online to all County Staff when the Effective Communication & Auxiliary Aids and Services Policy has been adopted and/or implemented.

- **6. Historic preservation** When covered entities operate programs, services and activities from registered historic sites, alternative historic codes can be applied. Tippecanoe County does not operate any programs or activities out of any historical sites governed by an active board.
- 7. Procedure for determining fundamental alterations The determination of an undue burden must be based on all resources available (must consider all municipal financial resources) when viewed in its entirety. Determinations will be addressed by using the ADAAG's requirements of alterations to primary functions area/path of travel requirements. Determination can only be made by the ADA coordinator and ADA Project Team and must be accompanied by a written statement of reason for reaching that conclusion.

 (As the ADA Project team works to prioritize and time line out remediations to known infractions, this process will be ongoing until compliance is complete.)
 - **8.** Access to public meetings No significant guidance exists to assist County staff in providingaccessible meetings.
 - **January 2015:** ADA Consultants of Indiana, LLC has provided an updated internal guidance document/checklist to support staff in this area. The checklist will be used before each public meeting to ensure maximum accessibility. (This will be an ongoing requirement)
 - **9.** *Employment Practices* The ADA prohibits discrimination in all employment practices, including job application procedures, hiring, firing, advancement, compensation, training, andother terms, conditions, and privileges of employment. It applies to recruitment, advertising, tenure, layoff, leave, fringe benefits, and all other employment-related activities. A personnelpolicy currently exists and has been evaluated regarding employment factors. Continued training for Human Relations and Management staff regarding Title I of the ADA is recommended.
 - **10.** *Construction and Renovation Project* After January 26, 1992, all construction and renovation projects are to be compliant with Federal Access requirements. Plan checks of

newconstruction projects should be conducted to identify compliance issues before any construction begins.

Please refer to the **County Code Requirements and Engineering Plan review procedures** section of this document regarding this requirement.

- ADA Training conducted with Building Commissioner & staff in 2013 and
- ADA Training conducted with APC/Building Commission/Highway and other staff in 2016
- **11.** *ADA Training for Staff* Staff having contact with the public have a need for a wide range of disability information in order to appropriately address the Disability Civil Rights issues that may come before them as they conduct business. ADA Consultants has created training modules regarding these issues that will be used. Training modules may include handbooks, handouts, PowerPoint presentations, group discussions, hands on training and individualized training. Other staff training includes:
 - ADA Training conducted annually with ADA, Fairgrounds, Highway, Human Resources, Jail Administration, Maintenance, Villa Administration; 2017, 2018 and 2019
 - ADA Training conducted annually with ADA, Human Resources, Maintenance, and Villa; 2021

New Staff, Supervisors/Managers, Emergency Responders, Law Enforcement Officers, Meeting Organizers

- Emergency Management Training Completed 2013
- Online compliance training webinars made available to staff members via ADA National Network, Great Lakes ADA and other Federal and State resources; 2017, 2018 and 2019.
- Emergency Management Training; Law Enforcement completed in 2019
- Online compliance training to be made available to all staff using <u>Traliant</u> Training modules beginning in last quarter of 2021
- **12.** Employee Policies regarding former alcohol and drug users A policy needs to be developed and implemented to ensure that discrimination does not occur against individuals who are no longer engaged in the use of illegal drugs. This can be implemented into current ornew policies regarding employment practices. This point will be reviewed at the same time as the employment practices evaluation. A section will be added to the current or revised personnel policy.

Policy reviews have been conducted for Other Power-Driven Mobile Devices, Service Animals, and County Parking Garage in 2014, 2017 and 2020.

County Code Requirements and Engineering Plan

Review Procedures:

County Code regarding the ADA is referenced in: Ordinance No. 2011-30-CM, § 31.400

§ 31.400 AMERICANS WITH DISABILITIES ACT IMPLEMENTATION.

Facilities that are constructed or altered by, on behalf of, or for the use of Tippecanoe County shall be designed, constructed, or altered to be readily accessible to and usable by individuals with disabilities, in accordance with the Americans with Disabilities Act, the United States Department of Justice ADA Accessibility Guidelines (ADAAG) and the Unites States Department of Transportation Public Rights-of-way Accessibility Guidelines (PROWAG) as they apply to the county.

Also, any future construction will require outside contractors to sign a New Project Agreement saying that their project complies with ADAAG, PROWAG, and the ADA. (This is an ongoing requirement)

Website:

One way to meet requirements under the ADA is to ensure that government websites have accessible features for people with disabilities. The ADA mandate for "full and equal enjoyment" requires nondiscrimination by a place of public accommodation in the offering of <u>all</u> its goods and services, including those offered via websites.

Tippecanoe County will maintain its website to allow general accessibility to all users. Reports and other special publications are made available in alternative formats.

If you use assistive technology and the format of any material on our website interferes with your ability to access information, please contact the ADA Coordinator at (765)-423-9772.

Tippecanoe County is committed to making our Website accessible to everyone and we welcome comments on how to improve the site's accessibility for users with disabilities.

Tippecanoe County's website is reviewed for content, ADA compliance, and accessibility. (Initial evaluation completed June, 2013, and is an ongoing requirement.)

June 2013 - Initial assessment was performed checking accessibility of web content provided by or on behalf of Tippecanoe County. A web policy can be found on Tippecanoe County's Webpage located under the ADA Information Link. This is an ongoing commitment.

September 2018 – implemented <u>AudioEye</u> digital accessibility platform to routinely monitor, analyze and detect deficiencies found in the County website, in order to enable citizens with disabilities to navigate the county website without added difficulty and thereby insuring ADA and WCAG Compliance

Public Involvement:

In accordance with Title II requirements for the ADA, a public entity with more than 50 employees must provide an opportunity for interested persons, including individuals with disabilities to participate in the development of the Transition Plan.

Advocacy Groups

The following groups have been invited to participate in Tippecanoe County's Transition Plan process:

- Accessibility Coalition of Tippecanoe County (ACT)
 Citizens and Leadership Group
 20 N 3rd Street
 Lafayette, Indiana 47901
 (765) 423-9215
- Family & Individual Supports 401 S. Earl Ave, Ste. 2A Lafayette, IN 47904 765-449-0784
- Indiana Legal Services Inc.
 PO Box 1445.
 Lafayette, IN 47902
 765-423-5327
- Individual Living Services 401 S. Earl Ave, Ste. 2A Lafayette, IN 47903 765-446-5464
- Personal AdvocacyPO Box 4499Lafayette, IN 47905765-446-5464
- Vocational Services
 PO Box 6449
 Lafayette, IN 47903
 765-423-5531, ext. 419

Public Meetings

- 1. The first Public Hearing was scheduled for December 10th, 2012 @5:00 p.m.
- 2. Public meetings/hearings are held as needed to conduct County business and the agendas and meeting minutes are published and documents containing name, organization, comments/questions/concerns and are available online.

Self-Evaluation:

The Self Evaluation Requirements of Access to Programs, Services and Activities is divided into Architectural Barrier Removal (physical) and Program Access (programs, services, & activities/policies & procedures).

Architectural Barrier Removal

- **3.** Compliance Assessments of each County owned, operated and or leased facility will be conducted, and the report will be updated. Plan reviews of new construction projects will be conducted routinely to identify compliance issues.
- **4.** These reports will be updated and added to the Transition Plan as each one is completed. The reports will be available online and in print in the ADA Coordinator's office. They will be available to the public for three years.
- **5.** After each facility report is generated, the County will prioritize and time-line out remediation's to known infractions.

The following Reports are available in the office of the Tippecanoe County ADA Coordinator's office and are available upon request in alternative formats:

Facility

Cary Home	Complete/2012, 2019
Tippecanoe Villa	Complete/2012, 2021
Sidewalk & Curb Ramp Inventory	Complete/2019
629 County Municipal Building	Complete/2014, 2018, 2020
Tippecanoe County Courthouse	Complete/2013, 2020, 2021
County/Purdue Extension Office & Community Gardens	Complete/2014, NA
Tippecanoe County Fairgrounds	Complete/2014, Renovated 2020-21

Facilities and departments to be evaluated:

- > Tippecanoe County WIC
 - Two Locations, West Lafayette and Lafayette, 2015 NA (moved to one location)
 - One Central Location only: 324 N 25th Street 2018
- > Tippecanoe County Office Building (20 N. 3rd St.); completed; 2015, 2018, 2021
- Tippecanoe County Sheriff's Department (Administrative Offices Facility and Correctional Facility); completed, 2015, 2019

- ➤ County Office Renovations for County Office Building 111 N. 4th St.; Evaluated Summer 2015
- > Tippecanoe County Community Corrections; Evaluated Fall 2015
- > Tippecanoe County Highway Garage; Evaluated Fall/Winter 2015
- ➤ Tippecanoe County Soil & Water Conservation District Offices; Evaluated Winter 2015/16
- ➤ Tippecanoe County Solid Waste Management District Offices; Evaluated Winter 2015/16
- > Tippecanoe County Parks & Recreation Department:
 - Davis Ferry Park
 - Davidson Fields
 - Fairfield Lakes
 - Fort Ouiatenon
 - Goose Island Wildlife Preserve
 - Granville Park
 - Lindberg RD Soccer Fields
 - Mar Len Park
 - North Soccer Fields
 - Ross Camp
 - Ross Hills Park
 - Tippecanoe Battlefield Park
 - o Tippecanoe County Amphitheater & Park Department Offices
 - Wabash Heritage Trail
 - Wildcat Park

Program Access

 Compliance Assessments of each County department's programs, services, activities, policies and procedures will be conducted in an ongoing basis, and a report will be generated as needed.

- These reports will be added as Appendixes as each one is completed. The reports will be available online and in print in the ADA Coordinator's office. They will be available to the public for three years.
- After each department report is generated, the County will prioritize and time-line out remediations to known infractions.

The following Reports are available in the office of the Tippecanoe County ADA Coordinator's office and are available upon request in alternative formats:

Tippecanoe County Policies & Procedures/ Services, Programs, and Activities have been evaluated for the self-evaluation process for the following County Departments; Updated January 21, 2015:

Tippecanoe County Offsite Locations; Complete / 2014, 2018, 2019

Fairgrounds, Parks & Recreation Dept., Soil & Water Conservation District, WIC (Women, Infant, Children)

Tippecanoe County Building 111; Complete Office Building Renovation / 2017 Tippecanoe County Prosecutor's Office and Public Defender's Office

Tippecanoe County Building 629; Complete / 2014, 2020

Health Department & Vital Records, Veteran's Services, Coroner's Office, TEMA (Tippecanoe County Emergency Management Agency)

Tippecanoe County Cary Home; Complete / 2014, Bathroom Renovation / 2020

Tippecanoe County Villa; Complete / 2014; New Assessment 2021 – phases to be completed by 2024

Tippecanoe County Building 20 N 3rd St; Complete / 2014, 2020

Tippecanoe County Commissioners, Assessor's Office, Recorder's Office, Treasurer's Office, Human Resources, Auditor's Office, Surveyor's Office, Elections & Registrations, Area Plan Commissions, Building Department, Health Department, Highway Department, Highway Garage, Management Information Technology Services (MITS)

Tippecanoe County Courthouse; Complete / 2014, Renovation / 2020-2021

Superior Court 1; Superior Court 2; Superior Court 3; Superior Court 4; Superior

Court 5; Superior Court 6; New Superior Court 7, Magistrate Court; Juvenile

Magistrate Court, Ancillary Court; and Probation