

Area IV Public Transportation of Tippecanoe County

Program information:

Area IV Agency on Aging and Community Action Programs officially began its Tippecanoe County Transportation Program in January of 2020. The program is designed to provide Non-Emergency Medical Transportation to all types of medical related appointments as well as transportation to non-medical outings such as grocery shopping, banking, or any other type of trip. The Transportation Program is open to the public in the non-urbanized area of Tippecanoe County and is available to non-ambulatory individuals in the urbanized areas of Tippecanoe County. A one-way fare of \$5 is required for all riders under the age of 60. Riders age 60 and over are asked to make a voluntary donation to the program to help differ costs. Area IV Public Transportation of Tippecanoe County is located and dispatched from the Area IV Agency on Aging and Community Action Programs offices at 660 North 36<sup>th</sup> Street, Lafayette, IN. The program currently has a staff of 3 including 2 fulltime drivers and 1 manager/dispatcher. The program currently has 6 vehicles in its fleet. A maintenance contract is in place with City Bus of Lafayette to service and maintain the vehicles on a regular basis.

2<sup>nd</sup> Quarter update:

Area IV Public Transportation of Tippecanoe County's transportation services were suspended on April 1<sup>st</sup> 2020 and all employees put on temporary furlough when Area IV Agency on Aging and Community Action Programs was closed to the public due to the state shut down orders related to COVID-19. Services remained suspended until they began again on June 1<sup>st</sup> 2020. COVID-19 issues limited our opportunity for trips throughout the 2<sup>nd</sup> quarter. During June, the only month of operations in the 2<sup>nd</sup> quarter, Area IV Public Transportation of Tippecanoe County provided 46 one way trips. We continue to utilize several COVID-19 safety policies and procedures to provide the safest environment possible for our drivers and passengers. In an ongoing effort to reignite the program and to inform and educate the community about our services, we have continued our outreach/marketing program targeting businesses, churches, community centers, and civic organizations throughout Tippecanoe County.

Thank you for the opportunity to serve the residents of Tippecanoe County.

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